

Community Relations
Network Rail
One Stratford Place
Montfichet Road
London E20 1EJ

6 April 2021

Dear Lineside neighbour

Work on the railway: Ilford Station

Our reference: LTN1 7m 616yds Ilford/ Crossrail

I am writing to provide you with an update on Crossrail upgrade works at Ilford station in preparation for the start of Elizabeth line services. These works are part of the Crossrail programme, preparing Ilford for the future Elizabeth line services, linking Reading and Heathrow in the west to Shenfield and Abbey Wood in the east, via new tunnels under central London.

Main entrance on Cranbrook Road

As part of the Crossrail programme, Network Rail is delivering a new station entrance at Ilford which will provide:

- A new, modern station entrance on Cranbrook Road
- A more spacious ticket hall
- New lifts providing step free platform access from street to platform level

Our contractor VolkerFitzpatrick has been on site since late 2018 and has been working through the challenging time of the pandemic, following social distancing guidance to continue to deliver the new station entrance on Cranbrook Road.

You may have noticed that the steel frame work for the new entrance has been completed late in 2020 and the station roof is now complete. While awaiting the exterior cladding sections, the team on site is focussing on progressing internal work behind a temporary weather protection sheet.

We had previously stated that we expected to open the new entrance in May 2021. The challenging circumstances of the pandemic has impacted our construction programme which has had to be revised. We now expect the new station entrance to be completed by the end of 2021.

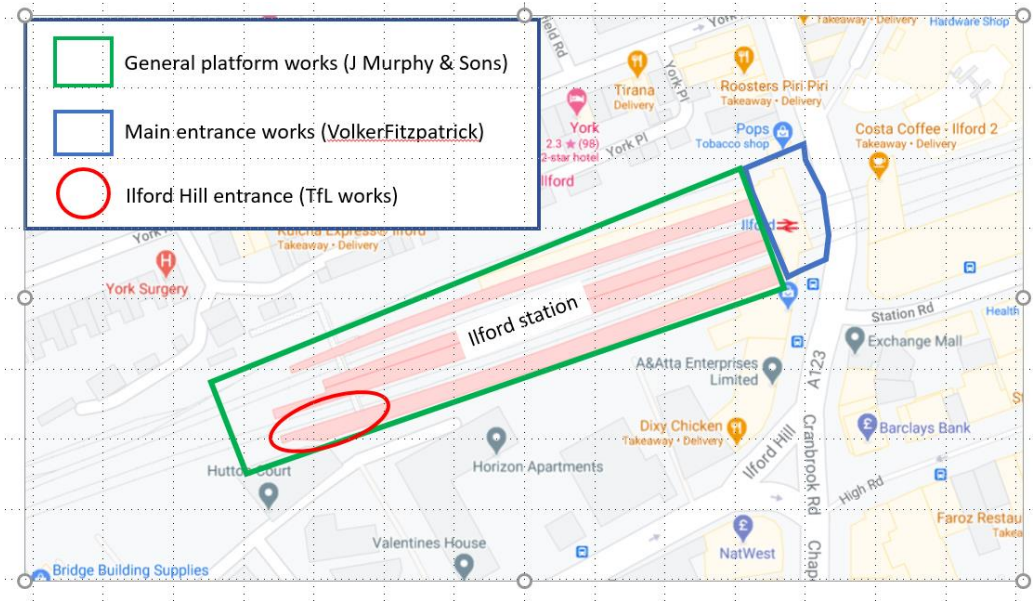
We understand that this will be disappointing but we would like you to know that we're working hard to overcome these challenges and deliver the new entrance which will provide huge benefits for Ilford passengers including step free access to the platforms.

Other general station work

As well as the construction of the new entrance on Cranbrook Road, Network Rail has asked J Murphy & Sons Ltd to carry out various construction and installation works at Ilford station. The work will involve general building works to complete aspects of previous work at the station and to ensure the safe and reliable operation for future Elizabeth line passengers.

Sites will be set up before the start of their planned works phase. which is expected to start from **Monday 19 April 2021 and continue through to Wednesday 30 June 2021**. Work will take place within these dates but not on every day.

Please note: The Ilford Hill entrance shown in red in the plan (below) has been completed separately by TfL and is expected to open soon. Please contact TfL for more information.



Start date	Start time	End time	End date	Activity
Monday 19 April	07:30 Daily	18:00 Daily	Wed 30 June	Daytime work (mostly weekdays) General building, removal and installation work around platforms and drilling activity.
Monday 19 April	22:00 Daily	06:00 Daily	Wednesday 30 June	Night time working: Laying tarmac, drilling, general building work.

Tools and equipment:

Our team will use a variety of equipment, including breakers, drills, grinders, power saws, trimmers, concrete mixer, generators, excavators, asphalt machine paver, rollers, compacters, mobile elevated work platforms (MEWPs) and road rail vehicles. As a result some disturbance is unavoidable.

This sort of work often has to take place when trains are not running, including during the night and at weekends, in order to maintain the safety. Also, machinery/plant must sound a horn or emit white noise before every movement for the safety of our staff. Every effort will be made to minimise any unnecessary noise, and those working on site are briefed on working responsibly in the local community.

I apologise in advance for any inconvenience this work may cause, but I hope this information is helpful. If you have any questions or concerns, please telephone our 24-Hour National Helpline on **03457 11 41 41** or visit www.networkrail.co.uk/contactus. You can also follow us on Twitter @networkrailANG

Yours faithfully,

Paul Rowden
Community Relations Manager

